

FULL NAME

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Nationality

(xxxxx citizen)

SUMMARY

- Graduated from ABCDE University (ranked in top 5 universities in Japan), and possess over 6 years' experience in analysis, design and development highly technical and user-friendly client/server, web-based and n-tier application programs. Expert in developing web applications, windows applications, and windows services using **.NET, C#, MVC 3&4, ASP.NET, Ajax, jQuery, EF, Linq, PHP, JSP, and Telerik** with major achievements- **Web Applications, CRM, Payroll system, Web Portals, and value-added services.**
- Experiences in both **Agile** and **Waterfall**.
- Hands on experience with MVC unit test
- Expert in **Oracle/SQL Server/MySQL** database design, developing **PLSQL/T-SQL** queries, stored procedure, function, packages, trigger, etc.
- Experiences in **Oracle ERP-HRMS** module, **Oracle report builder**, and Oracle API
- Extensive experiences in **SDLC** project from business to cost analysis, requirement gathering, change control, implementation and UAT. And experienced in managing stakeholders/users/vendors.
- Expert in designing business and data process flow diagrams
- Good working knowledge with Microsoft Visio, MS. Team Foundation, Visual Source Safe

TECHNICAL SKILLS

Microsoft Technologies:	.NET Framework 4/4.5, ASP.NET, C#, MVC 3 & 4, Entity Framework, Telerik
Programming Languages:	PHP, JSP, Java, T-SQL, PLSQL, LINQ
Scripts:	Javascript, jQuery, VB Script
RDBMS:	Oracle 10g, MySQL, SQL Server
Development tools:	Visual Studio 2010/2012, E-Clipse IDE
Application Servers:	IIS, Apache

PROFESSIONAL EXPERIENCES

OPTIMATION NEW ZEALAND

Wellington, NZ, Jun2013- Now

Position: Intermediate .NET Developer

Analyze business requirements, gap analysis, design and develop Web and Windows applications using .NET MVC 3&4, C#, Entity Framework, Linq, jQuery, Ajax and SQL Server. Working and having good achievements on new application and enhancement projects for private and public sectors such as Telecom, MCNZ, Resene, NZTE, etc.

ASIACELL COMMUNICATION PJSC.

Kurdistan, Oct 2010- Feb 2013

Qata Telecom Group (QTEL). The leading mobile operator in Kurdistan, with national coverage serving more than 9 million subscribers in 2012.

Position: **Application Developer** (*Application Development Expert*)

Oct 2010- Feb 2013

1- .NET Web and Application Projects- major achievements are:

- **CRM** (Customer Relationship Management system): web based application to manage subscriber contracts, order fulfillment (Point of Sale), partner and commission management, customer support functions, and reports

- **Value-added service:** Windows services built in C# .NET such as USSD and SMS based services, promotions, loyalty programs
- **HR and Payroll System:** web based application to manage over 3000 security staffs info, overtime, shift, leaves, allowances, other payroll related data, and the payroll run
- **Reporting System:** web based application serves as an engine to produce reports of all commercial services to related stakeholders

Responsibilities in Analysis and Design

- Conducted a simple gap analysis based on existing documents and the existing systems (if existed), and discussed with stakeholders to understand the As-Is and requirements to define high-level To-Be solution
- Analysed the To-Be solution with the team to find out the limitation, and alternatives
- Discussed with manager to scope the project into phases, define high-level deliverable, timeline, and resources required for the project
- Presented the solution to stakeholders to define project charter and gain their support and sign-off
- Discussed with assigned staffs as per charter document and other involved developers to visualise the technical process details in diagrams, mock-up screen, the chosen technology, and test cases. Redefined the timeline and have those agreed with manager. And documented the technical process details.

Responsibilities in Development

- Designed and created schema, tables in Oracle 10g
- Wrote stored procedures, functions, queries, triggers using **PLSQL** in Oracle
- Designed and developed the web layout, master page, and CSS for user interface throughout the application
- Used **HTML, ASP.NET, Telerik, Javascript, and Ajax** for developing the web forms
- Coded the processes/business logic, and data access logic in **C# .NET**
- Connected to LDAP via **Web Service** for system authentication
- Integrated the applications with other systems such as Middleware, IN/Billing, etc. via **Web Service**
- Presented the project progress and completed deliverable to stakeholders/users and managing the change required
- Conducted and managed the system test with developers and UAT with users before each deliverable implemented in production environment
- Provided support guideline to support team and managed system training to end users

2- Oracle ERP – HRMS project (Core HRMS, Payroll, OTL, SSHR, OLM, and OPM)

- Gathered and translated HR's business requirements to technical process
- Coordinated with vendor to have the system setup and customized
- Trained the internal users and provided first line support to users
- Managed system administration and acted as the coordinator between HR and vendor
- Built reports using Oracle Reports Builder, and uploaded batch data by using PLSQL and Oracle ERP API
- Developed external web application using **APS.NET, C# and Silverlight** to integrate with the ERP

CAMBODIA ADVANCE COMMUNICATIONS Co. LTD
A 3G mobile operator in Cambodia launched in Mar 2008

CAMBODIA, Oct 2007-July 2010

Position: Products and Services Manager

May 2008-July 2010

- Developed and administrated (with a team) 1) **Mobile Portal- PHP** and Ericsson MSDP based, and 2) **Web Portal - PHP** website based on **Joomla** template
- Joint with IT team to develop **CRM (JSP based web application)** – POS, dealer management, inventory and campaign managements
 - Discussed with all stakeholders to understand the As-Is and conducted gap analysis
 - Coordinated with IT to define To-Be solution and presented solution to all stakeholders to get sign off
 - Along with IT team:

- analyzed & designed detail technical processes
 - designed and created database, schema, tables in Oracle
 - wrote queries, stored procedures, functions, triggers in Oracle
 - developed CSS for user interface throughout the application
 - used **HTML, Javascript, ZK JSP, and Ajax** for developing web forms
 - coded the process logic and business login in **JSP**
- Documented detail technical process and managed change requests
- Managed the system acceptance test and training
- Identified business need and opportunity, initiated ideas, and defined business case. Negotiated business opportunities with external partners and managed commercial agreements. Achievements are:
 - *Value-added-services*: E-top up with Ezetop and MoreMagic, corporates with WING money to offer Mobile Money
 - *Roaming & Interconnect*: interconnect with all local operators, and more than 100 roaming partners in 2 years (more than 60% via direct agreements)
 - *VOIP providers*: connected with 3 major international traffic providers. Managed the less cost routing to reduce cost and increase revenue
 - *Mobile contents*: connected with 5 local music producers, 4 local TV channels, ESPN, CNBC, Gameloft (mobile game providers), etc.
- Analyzed subscriber traffic, usage pattern, and market research to define products and strategies to increase subscriber, revenue, and reduce churn. Recommended feasible solutions; ensured they match with business needs without conflicting with other products, and in line with the network capacity, billing/technology, market competitions, time to the market, and regulation. Achievements are:
 - *Tariff and Packages*: Prepaid voice, data, corporate, and handset-bundle packages
 - *VAS*: SMS & USSD based services, segmented and seasonal promotions, Int'l calling card (2-stage dialing) increased the int'l out bound call revenue by 300%
- Worked with CMO to plan the product roadmap
- Managed product life cycle, monitored products after launch and KPI
- Managed product training and setup customer support guideline
- Coordinated with IT & Billing heads to manage products & services development and UAT

Position: Web Portal Manager (*Web Contents Manager*)

Oct 2007-Apr 2008

Developed and managed mobile and web portals:

- **Mobile Portal**- used Ericsson MSDP and **PHP** to create mobile contents store and entertainment services
 - Analyzed and designed content store structure
 - Created database, tables in MySQL
 - Developed queries, stored procedures, functions, triggers in MySQL
 - Developed wap pages interface using HTML, CSS and coded process logic and business logic in PHP along with subordinates
 - Integrated with IN, SMSC, Streaming Server, PRBT, and external content providers
 - Led a team to administrate Ericsson MSDP and mobile content quality
 - Used: **PHP, Ericsson MSDP (JSP), Eclipse IDE, MySQL**
- **Web Portal** (<http://www.qbmore.com>)- built company website on **Joomla** to promote company products and offer customer support
 - Customized the Joomla template to corporate website
 - Developed web pages along with subordinate/developer using HTML, PHP, Javascript, CSS
 - Managed a designer team to design the look and feel of the site
 - Wrote and managed contents of the site
 - Administrated the website
 - Used: **PHP, Java Script, CSS, Joomla CMS, Photoshop, Flash, Eclipse IDE, MySQL**

Position: Lecturer

Taught three courses, prepared and delivered lectures to over 1,000 students in 3rd and 4th years.

- *System Analysis and Design*
 - Course description: 1) Business process and users requirements analysis, concept of database design, schema and ER design, data & process flow design 2) Project management skill: time, risk, and resources management
 - Used: **Microsoft Access, SQL Server, Microsoft Project**
- *Interactive Multimedia*
 - Course description: creative design, web design and how to use image, sound, and video editing tools
 - Used: Adobe Photoshop, Video Image editor, Macromedia Flash
- *Web Programming*
 - Course description: web development, syntax and structure of web programming
 - Used: **HTML, CSS, VB Script, Java Script, ASP, PHP, DevPHP, Visual Studio**

CAMBODIA ONE CLICK COMMUNICATION

CAMBODIA, Jan 2002-Oct 2003

A local web and IT services company – provided IT short course training, IT supports, developed application and website.

Position: Web and Database Developer

Maintained and updated the company website (www.cocc.biz) and developed web and database applications based on customers' requirements. Achievements are:

- Dentist Clinic Management System: to manage client and staff information, payroll, inventory, treatment history, payment, and client appointment.
 - Collected and analyzed business process and user requirements
 - Designed schema , ER, process and data flow
 - Coded and developed reports
 - UAT and provided training
 - Used: **VBA, SQL, Microsoft Access**
- Taught short courses on web and database development: **Microsoft Access, SQL, HTML, Javascript, ASP**

EDUCATIONS

2005-2006

WASEDA UNIVERSITY

TOKYO, JAPAN

Master of Science in Global Information and Telecommunication Studies

One of 20 Cambodians awarded the Japan Development Scholarship (JDS) in 2005 to pursue a Masters degree in Japan based on school record, research plan, and TOEFL score.

Research area: Natural language processing, a part of artificial intelligence and computation linguistics, studies the problems of automated generation and understanding of natural human language to find out solutions to analyze the human language. The Master research topic is "Khmer Part-of-Speech Tagger" developed in **VB.NET, XML, and MySQL**.

Publications: Successfully published and presented six technical papers on Master research in national and international conferences including major academic conferences such as IEEE IRI and IEEE ICSC.

1999-2003

ROYAL UNIVERITY OF PHNOM PENH

PHNOM PENH, CAMBODIA

Bachelor of Computer Science and Engineering

Class valedictorian (ranked number 1 among 500 students) for four years.

PERSONAL INFORMATION

Date of birth: 14-June-1980

Interests: Reading, Tennis, Bowling, Traveling

Language skills: Khmer (native), English (proficient), Mandarin (conversant), Japanese (familiar)

Travel: 2 years education in Japan, presented in the conferences in the US and Ireland, business trips and travel to Sweden, Italy, Thailand, Singapore, Malaysia, Vietnam, Hong Kong, Macao, and Middle East

REFERENCES

available upon request